

*Human Resources Center, Inc.*  
*Yearly **Incident Management** Reporting*  
*Statistics for 2022 (Jan-Dec)*

Total number of incidents filed in Enterprise Incident Management (EIM) = 113

Incident Categories Reported:

Abuse 2  
Death 1  
Exploitation 1  
Illness COVID 13  
Individual to Individual Abuse 5  
Rights Violation 2  
Medication Error 27  
Serious Illness (hospitalized) 5  
Serious Injury (hospitalized) 1  
Site Closures 23  
Total Incident Count 81 +  
Optionally Reportable Events 31 = 112

*(In addition to reportable incidents, there is also the capability to track Optionally Reportable Events in HCSIS. Optionally Reportable Events can be used by provider agencies to track information that is pertinent to managing risk or informing the agency about their business operations related to quality of care or health and safety. This information can supplement aggregate data providers retrieve from HCSIS for analysis and monitoring trends.)*

Total number of incidents investigated 7  
Total number of confirmed allegations 3  
Total number of non-confirmed allegations 3  
Total number of inconclusive allegations 1

102 incidents were filed Jan-Dec 2021

The *HRC Incident Management Committee* meets at least every three months to review all incidents and ask; what happened, why did it happened, what are we doing to prevent it from happening again, did we follow through on our plan of correction for prevention, was it effective?

With regard to incidents, The *HRC Quality Management Committee* meets at least every three months. They are notified of any trends/recurrences of incidents. They ask; Why? They help to create a Plan for improvement. They monitor implementation of the Plan then work to achieve and maintain improvement in our service system.

Resources on Incident Management and Quality Management are housed on the HRC employee website.