

Privacy Policy

Effective Date: 03/11/25

Thank you for visiting hrcinc.org. We value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect and use personal information when you interact with our website and services.

1. Personal Information We Collect We may collect the following types of personal information when you interact with our employees through SMS text messaging.

- **Contact Information:** Name, email address, phone number
- **SMS Consent:** Consent to receive SMS communications
- **Other Information:** Any additional personal information you voluntarily provide to us, such as through web forms or customer support inquiries

2. How Personal Information Is Used We use the personal information we collect for the following purposes:

- To provide and improve our services
- To communicate with you, including discussion of home-based provider care, shift beginning and end times, and HRC events
- To comply with legal obligations and enforce our terms and policies

3. Sharing Personal Information We do not share your personal information with third parties for marketing purposes.

4. SMS Consent By providing your phone number and consenting to receive SMS communications, you agree to receive marketing and transactional messages from us via SMS. **SMS consent is not shared with third parties for marketing purposes.** You may opt-out of receiving SMS communications at any time by following the instructions provided in each message or contacting us directly.

5. Data Security We take measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please be aware that no method of electronic transmission or storage is 100% secure.

6. Access to Privacy Policy This Privacy Policy is easily accessible on our website. We encourage you to review it periodically, and any changes will be reflected on this page with an updated effective date.

7. Contact Us If you have any questions about this Privacy Policy or our data practices, please contact us at:

- Email: brandon.sutton@hrcinc.org
- Phone: (570) 664-2338
- Website: hrcinc.org

SMS Terms of Service

By opting into SMS communications from Human Resources Center, Inc., you are agreeing to receive SMS messages related to the services you use. These messages may include appointment reminders, status updates, inquires regarding client care, and reviewal of work hours. The frequency of messages may vary depending on your interactions with our services.

Message Frequency The frequency of messages may vary depending on your interactions with our services. You may receive multiple messages related to your appointments, orders, or accounts.

Message and Data Rates Message and data rates may apply. Please check with your carrier for additional information regarding charges that may apply.

Opt-Out Information To opt out of receiving SMS messages at any time, simply reply with the word **STOP** to any message. This will stop all SMS communications from us. If you need help or further assistance, text **HELP** or visit our website at www.hrcinc.org.